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Chairman Neil Large MBE
Chief Executive Jane Tomkinson OBE

Zoya Qureshi

Date: 11 July 2018

Ref: FOI/LHCH/2018/161

Dear Ms Qureshi

Further to your request under the Freedom of Information Act 2000, please find a response to your questions below.

Q1 Please could you provide me with a list of dashboards* the organisation uses and how many users per dashboards there are?

*(A data dashboard is an information management tool that visually tracks, analyses and displays key performance indicators (KPIs), metrics and key data points to monitor the health of a business, department or specific process

A1 The Trust does not routinely collate or hold this information centrally as part of its management or performance data.

We estimate that to provide response would exceed 18 hours and the appropriate fees limit, under Section 12 of the Freedom of Information Act therefore the Trust is exempt from disclosing this information.

Q2 Please could you provide the monthly agency spend for Business Intelligence for the financial year 2017/2018?

| | | |
|----|--------|--------|
| A2 | Apr-17 | 0 |
| | May-17 | 0 |
| | Jun-17 | 0 |
| | Jul-17 | 0 |
| | Aug-17 | 0 |
| | Sep-17 | 0 |
| | Oct-17 | 0 |
| | Nov-17 | 7,916 |
| | Dec-17 | 9,499 |
| | Jan-18 | 14,249 |
| | Feb-18 | 10,555 |

Mar-18 10,027

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Should you not be happy with the information provided you have a right to request a review of our response. In the first instance this should be addressed to:

Information Governance Manager
Health Records Department
Liverpool Heart & Chest Hospital
Thomas Drive
Liverpool
L14 3PE

If you ask for a review and are dissatisfied with the outcome, under Section 50 of the Freedom of Information Act you then have a right of appeal to the Information Commissioner. The Information Commissioner's address is:

Information Commissioner's Office
Wycliffe House
Water Lane
Wilmslow
Cheshire
SK9 5AF

Yours sincerely

**Information Governance Team
Liverpool Heart and Chest Hospital NHS FT**

E-Mail: FOIRequests@lhch.nhs.uk

