

**Reference Number:** FOI/LHCH/2018/042  
**From:** Private Individual  
**Date:** 22 February 2018  
**Subject:** IT - Cloud; Software Asset Management; Infrastructure

Q1 Cloud

1. Does your Trust have a Cloud strategy, if yes please could you provide
2. As a public sector organization are you following a Cloud first strategy?
3. Does your organization use the following Cloud services
  - Data Storage
  - Data back up
  - Business continuity and Disaster Recovery (BCDR)
  - Test and Development
  - Application provision
  - Platform as a Service (PaaS) such as managed SQL
  - Business Intelligence – Understanding and using your data to enhance your business
  - Automation
  - Exchange online
  - Hybrid Exchange for government PSN requirements (GSX Emails)
  - Archiving
  - Email Encryption
  - SharePoint Online
  - Intranet/Document Management Systems
  - Skype for Business
  - Integration with existing telephone
  - Instant Messaging & Presence
  - OneDrive
  - 1TB file Storage and sharing

- A1
1. No
  2. Information not held – not applicable
  3. No – to all bullet points – not applicable, as above

Q2 Software Asset Management (SAM)

1. Do you have any Software Asset Management (SAM) tool or service in place to assess your current software assets?
2. Do you directly manage your software licensing or do you look to a third party for support?
3. When is your SAM tool / service up for review?
4. What do you do with the output information from your tool / Service?
5. What would you be looking to improve around your software licensing process?

- A2
1. Yes
  2. Yes
  3. June 2019

4. Review output and manage assets
5. Costs, efficiency

Q3 EUC and Infrastructure

1. What desktop OS are you currently running?

A3 As this question is specific to information relating to desktop computing operating systems and infrastructure, we are exempting response under S31 (1) (a) Law enforcement as disclosure would, or would be likely to, prejudice the prevention or detection of crime.

We have assessed the public interest in disclosure and believe the only factor for release would be openness and transparency, however the factors against release clearly outweigh this as release of the information would place the Trust's information systems and other related assets at risk of attack from hackers if released in to the public domain. This would have a major impact on the Trust's ability to maintain confidentiality, integrity and availability of systems and information and would severely disrupt services to our patients and would have a substantial impact on the Trust's reputation therefore causing financial loss and would damage the Trust's commercial interests.

Q4 Do you have a Digital transformation Strategy? if yes please could you provide

A4 No currently in development

Q5 How do you currently deliver Clinical apps to clinicians (e.g Workspace One, EUC AirWatch etc)

A5 System Centre Config Manager (SCCM) & AirWatch

Q6 What current Microsoft agreement do you have?

A6 Enterprise Agreement (EA)