

Reference Number: FOI/LHCH/2018/023
From: Commercial
Date: 01 February 2018
Subject: Hospital TV services

- Q1 I would like to ask a few questions about the hospital tv services please? I would like to check about the TV services offered by the hospital please? I wondered which company provides the service?
- Q2 I wanted a list of each TV package offered, including what is included, the full costs, the duration, and the list of channels this provides access to?
- Q3 I wondered if there are any ways a patient can watch the tv for free and if so what are these periods and how are they accessed?
- Q4 I wondered which payment methods are available to pay for the tv service and if there are any additional costs such as admin fees etc?
- Q5 I wondered if refunds are available for the service and if so in what circumstances?
- Q6 Does the trust profit from this scheme and if so how many in the last financial year?
- A1-6 Information not held – no company provides TV services. All our TVs have freeview built in. We don't have any packages.

Please see our 2015 disclosure Log for response issued regarding patient television charges. Please see FOI Request Ref: 179:
<http://www.lhch.nhs.uk/about-lhch/information-governance/freedom-of-information/disclosure-logs/>

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