

Reference Number: FOI/LHCH/2018/013
From: Private Individual
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Subject: Dental Practices/Dental Care Services Providers

Patients referred for Heart Valve surgery are, as part of their pathway, routinely invited to attend an out-patient Dental Clinic appointment to minimise the serious risk of complications following surgery such as infective endocarditis. Although a rare complication it can be very serious and as such dental consultation prior to surgery is an essential part of the pre-operative process to ensure patients have good levels of oral hygiene. This is facilitated by the Dental Department for a Dental review.

The Dental Team comprises:

- Consultant Dental Surgeon
- Hygienist
- Senior Dental Nurse

The Dental Unit is a part time clinic which is facilitated in Speke Neighbourhood on; Mondays, Wednesdays and Thursdays. The Hygienist attends clinic on a Wednesday.

Dental Surgery takes place on a fortnightly basis (morning only) within LHCH.

Patients treated per year i.e. tooth extractions are approximately 30 patients per year.

Information on our Dental Service can also be found on our website:

<http://www.lhch.nhs.uk/our-services/outpatient-services/dental-services/>

Q1 Please confirm the Heads of Departments for each of the following categories?

- a) Dental Consumables ("E Class Code: IKB");
- b) Dental Laboratory Consumables ("E Class Code: IRB");
- c) Dental Implants ("E Class Code IKA");
- d) Orthodontic Materials/Consumables ("E Class Code: GGB");
- e) Dental Equipment ("E Class Code: IBB"); and
- f) Dental Laboratory Equipment ("E Class Code: ITL").

A1

- a) Mr P Hardy, Consultant Dental Surgeon
- b) Information not held – not applicable as per above background
- c) Information not held – not applicable as per above background
- d) Information not held – not applicable as per above background
- e) Mr P Hardy, Consultant Dental Surgeon
- f) Information not held – not applicable as per above background

Q2 Please confirm if the same person you have identified above is also responsible for the procurement of goods and services in each of the following categories?

- a) Dental Consumables;
- b) Dental Laboratory Consumables;
- c) Dental Implants;

- d) Orthodontic Materials/Consumables
- e) Dental Equipment; and
- f) Dental Laboratory Equipment.

- A2
- a) Our Dental Nurse has autonomy to order via NHS Supply Chain, Dental Directory, Jenkinsons, McKillips
 - b) Information not held – not applicable as per above background
 - c) Information not held – not applicable as per above background
 - d) Information not held – not applicable as per above background
 - e) Mr P Hardy, Consultant Dental Surgeon
 - f) Information not held – not applicable as per above background

- Q3 Please indicate how decisions are made to procure goods and services in the following categories? Are they evaluated prior to being accepted? Would this be part of a clinical evaluation or clinical trial? Please provide the detail?
- a) Dental Consumables;
 - b) Dental Laboratory Consumables;
 - c) Dental Implants;
 - d) Orthodontic Materials/Consumables
 - e) Dental Equipment; and
 - f) Dental Laboratory Equipment.

- A3
- a) Our Dental Nurse has autonomy to order consumables with the above suppliers
 - b) Information not held – not applicable as per above background
 - c) Information not held – not applicable as per above background
 - d) Information not held – not applicable as per above background
 - e) Based on price and procurement department apply the Trusts SFIs policy
 - f) Information not held – not applicable as per above background

- Q4 Please could you advise who is responsible for the cost of your Dental Practices/Dental Care Services Provider(s) in your setting? Is it the CCG or is it the NHS Acute Trust/NHS Foundation Trust/NHS Health and Care Service?

A4 The Trust - Liverpool Hear and Chest Hospital (LHCH)

- Q5 Please identify who the main decision maker/influencer is, in either of the settings stated above, for each of the following categories?
- a) Dental Consumables;
 - b) Dental Laboratory Consumables;
 - c) Dental Implants;
 - d) Orthodontic Materials/Consumables
 - e) Dental Equipment; and
 - f) Dental Laboratory Equipment.

- A5
- a) The LHCH Dental Team
 - b) Information not held – not applicable as per above background
 - c) Information not held – not applicable as per above background
 - d) Information not held – not applicable as per above background
 - e) The LHCH Dental Team
 - f) Information not held – not applicable as per above background

- Q6 Please provide any reports you hold which include or illustrate your patient demographic and the most common treatments provided by your Dental

Practices/Dental Care Services Provider(s), for your patient demographic?

- A6 Information not held – no reports held, the dental service is primarily for patients undergoing valve surgery. Information about the Trust and it's catchment area is available on our website: <http://www.lhch.nhs.uk/about-lhch/>
- Q7 Please list and confirm, as far as possible, what your average monthly usage is, for each product used, in each of the following categories?
- a) Dental Consumables;
 - b) Dental Laboratory Consumables;
 - c) Dental Implants;
 - d) Orthodontic Materials/Consumables
 - e) Dental Equipment; and
 - f) Dental Laboratory Equipment.
- A7
- a) Information not held - the Trust does not routinely collate or hold this information centrally as part of its management or performance data – as per above background we do not run a full dental service
 - b) Information not held – not applicable as per above background
 - c) Information not held – not applicable as per above background
 - d) Information not held – not applicable as per above background
 - e) Information not held - the Trust does not routinely collate or hold this information centrally as part of its management or performance data – as per above background we do not run a full dental service
 - f) Information not held – not applicable as per above background
- Q8 Please confirm, what your total spend has been, during the last financial year (1st April 2016 to 31st March 2017), in each of the following categories?
- a) Dental Consumables;
 - b) Dental Laboratory Consumables;
 - c) Dental Implants;
 - d) Orthodontic Materials/Consumables
 - e) Dental Equipment; and
 - f) Dental Laboratory Equipment.
- A8
- a) £2,521.55
 - b) Information not held – not applicable as per above background
 - c) Information not held – not applicable as per above background
 - d) Information not held – not applicable as per above background
 - e) Nil – no spend for dental equipment
 - f) Information not held - – not applicable as per above background
- Q9 Please provide a list of the suppliers that you currently purchase goods and services from in each of the following categories?
- a) Dental Consumables;
 - b) Dental Laboratory Consumables;
 - c) Dental Implants;
 - d) Orthodontic Materials/Consumables
 - e) Dental Equipment; and
 - f) Dental Laboratory Equipment.
- A9
- a) NHS Supply Chain
Dental Director

Jenkinsons Office Supplies

- b) Information not held – not applicable as per above background
- c) Information not held – not applicable as per above background
- d) Information not held – not applicable as per above background
- e) McKillops
- f) Information not held – not applicable as per above background

Q10 Are you intending to collaborate with another healthcare entity to procure your goods and services in the following categories for your Dental Practices/Dental Care Services Provider(s)?

- a) Dental Consumables;
- b) Dental Laboratory Consumables;
- c) Dental Implants;
- d) Orthodontic Materials/Consumables
- e) Dental Equipment; and
- f) Dental Laboratory Equipment.

A10

- a) No
- b) Information not held – not applicable as per above background
- c) Information not held – not applicable as per above background
- d) Information not held – not applicable as per above background
- e) No
- f) Information not held – not applicable as per above background

Q11 Can you please provide information on your current supply route for the following categories (e.g. NHS Supply Chain also known as DHL, Direct from a Third-Party Distributor; or Direct from a Manufacturer)?

- a) Dental Consumables;
- b) Dental Laboratory Consumables;
- c) Dental Implants;
- d) Orthodontic Materials/Consumables
- e) Dental Equipment; and
- f) Dental Laboratory Equipment.

a) SBS Oracle

- b) Information not held – not applicable as per above background
- c) Information not held – not applicable as per above background
- d) Information not held – not applicable as per above background
- e) Direct from a Manufacturer via SBS Oracle
- f) Information not held – not applicable as per above background

Q12 Do you currently have a contract in place for any of the following categories? If so when does each expire?

- a) Dental Consumables;
- b) Dental Laboratory Consumables;
- c) Dental Implants;
- d) Orthodontic Materials/Consumables
- e) Dental Equipment; and
- f) Dental Laboratory Equipment.

a) No contract in place

- b) Information not held – not applicable as per above background
- c) Information not held – not applicable as per above background

- d) Information not held – not applicable as per above background
- e) No contract in place
- f) Information not held – not applicable as per above background

Q13 Can you provide information on how many delivery points you have for each of the following categories?

- a) Dental Consumables;
- b) Dental Laboratory Consumables;
- c) Dental Implants;
- d) Orthodontic Materials/Consumables
- e) Dental Equipment; and
- f) Dental Laboratory Equipment.

- a) Consumables delivered to Speke or Bay 2 at LHCH
- b) Information not held – not applicable as per above background
- c) Information not held – not applicable as per above background
- d) Information not held – not applicable as per above background
- e) Equipment delivered direct to Speke or Bay 1 at LHCH
- f) Information not held – not applicable as per above background

Q14 Can you provide information on how many locations you have that are holding stock in each of the following categories?

- a) Dental Consumables;
- b) Dental Laboratory Consumables;
- c) Dental Implants;
- d) Orthodontic Materials/Consumables
- e) Dental Equipment; and
- f) Dental Laboratory Equipment.

A14

- a) See below
- b) Information not held – not applicable as per above background
- c) Information not held – not applicable as per above background
- d) Information not held – not applicable as per above background
- e) See below
- f) Information not held – not applicable as per above background

Two – Speke Neighbourhood and theatres (LHCH)

Q15 Can you provide information on what software platform you use for ordering goods and services in the following categories?

- a) Dental Consumables;
- b) Dental Laboratory Consumables;
- c) Dental Implants;
- d) Orthodontic Materials/Consumables
- e) Dental Equipment; and
- f) Dental Laboratory Equipment.

- a) SBS Oracle
- b) Information not held – not applicable as per above background
- c) Information not held – not applicable as per above background
- d) Information not held – not applicable as per above background
- e) SBS Oracle
- f) Information not held – not applicable as per above background

- Q16 Please classify against the three bullet points below, which of those Dental Practices/Dental Care Service Provider(s), you are directly responsible for (within your setting/locality); what proportion provides:
- a) A service to NHS patients only?
 - b) A service to both NHS and Private patients?
 - c) A service to Private patients only?

A16 A service to NHS patients only