

**Reference Number:** FOI/LHCH/2018/022  
**From:** Commercial  
**Date:** 01 February 2018  
**Subject:** IT networks

Q1 Who is responsible for the security monitoring of your IT networks?

- a) In-house IT team
- b) Outsourced team
- c) Not applicable

A1 [a\) In-house IT team](#)  
[b\) Outsourced team](#)

Q2 How many times, if any, have you suffered a breach in the last three years as a result of unpatched or outdated software?

A2 [None](#)

Q3 Have you suffered any downtime as a result of any IT security issues in the last three years, if so which parts of your IT infrastructure were down and for approximately how long?

A3 [Precautionary downtime due to Wannacry](#)  
[- External systems & Email down for 2 days](#)  
[- Internal Email down for 5 hours](#)  
[- Internal systems not affected](#)