

Reference Number: FOI/LHCH/2018/010
From: Press/Media
Date: 16 January 2018
Subject: Overseas visitor - managers & charges

- Q1 How many overseas visitor managers / assistants the Trust employed in the financial year:
- a. 2013/14
 - b. 2014/15
 - c. 2015/16
 - d. 2016/17
 - e. 2017/18

- A1
- a. Zero
 - b. Zero
 - c. Zero
 - d. Zero
 - e. Zero

Whilst we have not previously employed a dedicated overseas patient manager, the tasks associated with identifying and recovering these charges have fallen across a number of staff.

- Q2 In relation to charges made in accordance with the Immigration Act 2014, and / or the NHS (Charges to Overseas Visitors) Regulations 2015 http://www.legislation.gov.uk/ukxi/2015/238/pdfs/ukxi_20150238_en.pdf, please state the total number of overseas patients invoiced in the financial year:
- a. 2013/14
 - b. 2014/15
 - c. 2015/16
 - d. 2016/17
 - e. 2017/18 year-to-date (to 31st December)

A2

	Year	Total No
a.	13/14	16
b.	14/15	19
c.	15/16	14
d.	16/17	12
e.	17/18	8

- Q3 In relation to charges made in accordance with the Immigration Act 2014 / NHS (Charges to Overseas Visitors) Regulations 2015, please state the total amount invoiced in the financial year:
- a. 2013/14
 - b. 2014/15
 - c. 2015/16

- d. 2016/17
- e. 2017/18 year-to-date (to 31st December)

A3

	Year	Invoiced Value
a.	13/14	83,799
b.	14/15	123,523
c.	15/16	187,646
d.	16/17	96,176
e.	17/18	29,504

Q4 And please state the total payments that were recovered from overseas patients in each of these financial years:

- a. 2013/14
- b. 2014/15
- c. 2015/16
- d. 2016/17
- e. 2017/18 year-to-date (to 31st December)

A4

	Year	No. of OVMs / OVAs	No. overseas patients invoiced	Total charges invoiced £	Total payments recovered £
a.	13/14	0	16	£83,799	£68,401
b.	14/15	0	19	£123,523	£70,575
c.	15/16	0	14	£187,646	£187,646
d.	16/17	0	12	£96,176	£63,056
e.	17/18	0	8	£64,916	£37,781
				£556,060	£427,458

Notes:

1. Figures included are for individual patients invoiced and excludes any reciprocal agreements the UK has with other countries

2. The Trust continues to recover any unpaid invoices in line with NHS invoicing terms, some invoices are still new and not yet over-due.

3. OVM (Overseas Visitor Manager) and OVA (Overseas Visitor Assistant)