

Reference Number: FOI/LHCH/2017170
From: Press/Media
Date: 07 July 2017
Subject: WannaCry ransomware attack

Q1 Was your trust affected by the WannaCry ransomware cyber attack on the NHS in May 2017 (<http://www.bbc.co.uk/news/health-39899646>)?

A1 Information exempt under Section 21 of the Freedom of Information Act 2000 - 'Information reasonably accessible to the applicant by other means'.

This information is available on our website, it can be found in our 2017 Disclosure Log, please see FOI Request Ref: 134:

<http://www.lhch.nhs.uk/about-lhch/information-governance/freedom-of-information/disclosure-logs/>

Enter 2017 into the Category field and 134 into the Title field then click Search. Select Download to open.

Q2 If so, please list the hospitals or addresses of other sites within your trust affected.

A2 Information exempt under Section 21 of the Freedom of Information Act 2000 - 'Information reasonably accessible to the applicant by other means'.

As above, see FOI Request Ref: 134

Q3 How many outpatient appointments were cancelled or postponed because of the attack (if relevant)? Please state the number of cancellations and postponements per day, eg 12 May 2017, 13 May 2017 etc, that were as a result of the attack.

A3 Information exempt under Section 21 of the Freedom of Information Act 2000 - 'Information reasonably accessible to the applicant by other means'.

As above, see FOI Request Ref: 134

Q4 How many operations were cancelled or postponed because of the attack (if relevant)? Please state the number of cancellations and postponements per day, eg 12 May 2017, 13 May 2017 etc, that were as a result of the attack.

A4 Information exempt under Section 21 of the Freedom of Information Act 2000 - 'Information reasonably accessible to the applicant by other means'.

As above, see FOI Request Ref: 134

Q5 What was the total cost to your trust of the attack? Please break down the cost in terms of cancelled or postponed appointments, staff overtime, IT support or other expenses

A5 Information exempt under Section 21 of the Freedom of Information Act 2000 - 'Information reasonably accessible to the applicant by other means'.

This information is available on our website, it can be found in our 2017 Disclosure Log, please see FOI Request Ref: 139:

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Enter 2017 into the Category field and 139 into the Title field then click Search. Select Download to open.

Q6 Did your trust pay any ransom? If so, how much was paid?

A6 Information exempt under Section 21 of the Freedom of Information Act 2000 - 'Information reasonably accessible to the applicant by other means'.

As above, see FOI Request Ref: 139

Q7 How many computers were affected?

A7 Information exempt under Section 21 of the Freedom of Information Act 2000 - 'Information reasonably accessible to the applicant by other means'.

As above, see FOI Request Ref: 134

Q8 How many computers do you have in total?

A8 Total number of computing endpoints is 1400

Q9 Did your trust install a patch to protect systems from WannaCry, issued by NHS Digital on 17 March, 25 April, 27 April and 12 May? When was it installed?

A9 Information exempt under Section 21 of the Freedom of Information Act 2000 - 'Information reasonably accessible to the applicant by other means'.

As above, see FOI Request Ref: 139