

Reference Number: FOI/LHCH/2017152
From: Press/Media
Date: 13 June 2017
Subject: WannaCry ransomware attack

Q1 How many computers in your Trust were infected with ransomware in the WannaCry attack in May this year?

A1 Information exempt under Section 21 of the Freedom of Information Act 2000 - 'Information reasonably accessible to the applicant by other means'.

This information is available on our website, it can be found in our 2017 Disclosure Log, please see FOI Request Ref: 134:

<http://www.lhch.nhs.uk/about-lhch/information-governance/freedom-of-information/disclosure-logs/>

Enter 2017 into the Category field and 134 into the Title field then click Search. Select Download to open.

Q2 How many (i) operations and (ii) patient appointments were cancelled as a result of the WannaCry attack?

A2 Information exempt under Section 21 of the Freedom of Information Act 2000 - 'Information reasonably accessible to the applicant by other means'.

As above see FOI Request Ref: 134

Q3 How much money did you pay to enable you to use these computers again following the WannaCry attack?

A3 Information exempt under Section 21 of the Freedom of Information Act 2000 - 'Information reasonably accessible to the applicant by other means'.

This information is available on our website, it can be found in our 2017 Disclosure Log, please see FOI Request Ref: 139:

<http://www.lhch.nhs.uk/about-lhch/information-governance/freedom-of-information/disclosure-logs/>

Enter 2017 into the Category field and 139 into the Title field then click Search. Select Download to open.

Q4 In (i) 2014/15 and (ii) 2015/16 how many times were the Trust hit by ransomware attacks and how much money did the Trust pay to the cyber criminals to release your machines?

A4 (i) Information exempt under Section 21 of the Freedom of Information Act 2000 - 'Information reasonably accessible to the applicant by other means'.

Information relating to incidents can be found in our Annual Report:

<http://www.lhch.nhs.uk/about-lhch/performance-plans-and-publications/annual-reports-and-accounts/>

Guidance regarding the publishing of Information Governance and Cyber Security Serious Incidents Requiring Investigation (IG SIRI's) in annual reports can be located via the following documentation:

<https://www.igt.hscic.gov.uk/resources/HSCIC%20SIRI%20Reporting%20and%20Checklist%20Guidance.pdf>

Money paid: Information exempt under s31 – law enforcement, specifically section 31 (1) (a) relating to the prevention and detection of crime.

We have assessed the public interest in disclosure and believe the only factor for release would be openness and transparency, however the factors against release clearly outweigh this as release of the information would place the Trusts information systems and other related assets at risk of attack from hackers if released in to the public domain. This would have a major impact on the Trusts ability to maintain confidentiality, integrity and availability of systems and information and would severely disrupt services to our patients and would have a substantial impact on the Trusts reputation therefore causing financial loss and would damage the Trusts commercial interests.

- (ii) As above Information exempt under Section 21 of the Freedom of Information Act 2000 - 'Information reasonably accessible to the applicant by other means'.

As above money paid: Information exempt under s31 – law enforcement, specifically section 31 (1) (a) relating to the prevention and detection of crime.