

Reference Number: FOI/LHCH/2017147
From: Commercial
Date: 07 June 2017
Subject: Patient experience/feedback services

Q1 Under the freedom of information act, I would like to request the following information for all patient experience feedback work and contracts in place within the Trust:

1. Current supplier of patient experience/feedback services
2. Value of contract
3. Renewal date of current contract
4. Contact details of officer responsible for the contract
5. Details/description of service provided by current supplier

Where contracts have been renewed in the last 6 months, please can you also provide a short list of suppliers that bid for each contract.

A1

1. Information not held - we do not outsource this contact, this is managed within the Trust
2. Information not held – not applicable
3. Information not held – not applicable
4. Information not held – not applicable
5. Information not held – not applicable