

Reference Number: FOI/LHCH/2017096
From: Private Individual
Date: 04 April 2017
Subject: Third party injury cost recovery

- Q1 Does the trust record third party patient incidents at the point of entry / treatment?
- Q2 Please describe the process through which the trust receives income relating to third party patient incidents (e.g. road traffic accidents), including how data is initially recorded, money recovered, reconciled and reported. Please explain all data flows, systems used and organisations involved, including what information is required:
- Q3 Does the trust proactively recover money from insurance companies / solicitors for the treatment of patients involved in 3rd party patient incidents (e.g. road traffic accidents), or is money recovered when patients make a claim?
- Q4 Who is responsible for third party (injury) cost recovery at the trust? Please provide the following information:
- Q5 Please provide the following data:
- No. of third party patient incidents recorded by the trust Recorded cost of treatment:
 - Total trust income relating to third party patient incidents:
 - No. of cases registered by the DWP Compensation Recovery Unit (CRU):
 - No. of settlements recorded by the CRU:
 - Total recoveries made to the trust by the CRU:
 - What overall percentage of identified claims resulted in money being recovered by the CRU?
 - What is the average time (weeks) it take for the DWP CRU to recover money from the initial point of identifying that money is owed to the trust?

For - 2014/15 & 2015/16 re: - Road traffic – Occupational - Public property - Other categorised – Total

- Q6 Does the organisation use any third party systems / services to support the recovery of money relating to third party incident claims? If so please provide the following details for all systems / services:

A1-7 [See attached FOI2017096 Cost Recovery Questionnaire April 17](#)

FOI2017096 Cost Recovery Questionnaire April 17

No.	Questions	Answers																																																																																																																																																												
1	Does the trust record third party patient incidents at the point of entry / treatment?	No																																																																																																																																																												
a.	If yes, what system is used to record incidents?																																																																																																																																																													
2	Please describe the process through which the trust receives income relating to third party patient incidents (e.g. road traffic accidents), including how data is initially recorded, money recovered, reconciled and reported. Please explain all data flows, systems used and organisations involved, including what information is required:	Information not held*																																																																																																																																																												
3	Does the trust proactively recover money from insurance companies / solicitors for the treatment of patients involved in 3rd party patient incidents (e.g. road traffic accidents), or is money recovered when patients make a claim?	Information not held*																																																																																																																																																												
4	Who is responsible for third party (injury) cost recovery at the trust? Please provide the following information:	<table border="1"> <thead> <tr> <th>Name</th> <th>Job Title</th> <th>Email</th> <th>Phone Number</th> </tr> </thead> <tbody> <tr> <td colspan="4">Information not held*</td> </tr> </tbody> </table>	Name	Job Title	Email	Phone Number	Information not held*																																																																																																																																																							
Name	Job Title	Email	Phone Number																																																																																																																																																											
Information not held*																																																																																																																																																														
5	Please provide the following data. Where values are unknown or cannot be reported, please comment in the notes column:	<table border="1"> <thead> <tr> <th></th> <th>2014/15</th> <th>2015/16</th> <th>Notes</th> </tr> </thead> <tbody> <tr> <td>No. of third party patient incidents recorded by the trust:</td> <td>Zero</td> <td>Zero</td> <td></td> </tr> <tr> <td>Road traffic</td> <td>Zero</td> <td>Zero</td> <td></td> </tr> <tr> <td>Occupational</td> <td>Zero</td> <td>Zero</td> <td></td> </tr> <tr> <td>Public property</td> <td>Zero</td> <td>Zero</td> <td></td> </tr> <tr> <td>Other categorised</td> <td>Zero</td> <td>Zero</td> <td></td> </tr> <tr> <td>Total</td> <td>Zero</td> <td>Zero</td> <td></td> </tr> <tr> <td>Recorded cost of treatment:</td> <td>Zero</td> <td>Zero</td> <td></td> </tr> <tr> <td>Road traffic</td> <td>Zero</td> <td>Zero</td> <td></td> </tr> <tr> <td>Occupational</td> <td>Zero</td> <td>Zero</td> <td></td> </tr> <tr> <td>Public property</td> <td>Zero</td> <td>Zero</td> <td></td> </tr> <tr> <td>Other categorised</td> <td>Zero</td> <td>Zero</td> <td></td> </tr> <tr> <td>Total</td> <td>Zero</td> <td>Zero</td> <td></td> </tr> <tr> <td>Total trust income relating to third party patient incidents:</td> <td>Zero</td> <td>Zero</td> <td></td> </tr> <tr> <td>Road traffic</td> <td>Zero</td> <td>Zero</td> <td></td> </tr> <tr> <td>Occupational</td> <td>Zero</td> <td>Zero</td> <td></td> </tr> <tr> <td>Public property</td> <td>Zero</td> <td>Zero</td> <td></td> </tr> <tr> <td>Other categorised</td> <td>Zero</td> <td>Zero</td> <td></td> </tr> <tr> <td>Total</td> <td>Zero</td> <td>Zero</td> <td></td> </tr> <tr> <td>No. of cases registered by the DWP Compensation Recovery Unit (CRU):</td> <td>Zero</td> <td>Zero</td> <td></td> </tr> <tr> <td>Road traffic</td> <td>Zero</td> <td>Zero</td> <td></td> </tr> <tr> <td>Occupational</td> <td>Zero</td> <td>Zero</td> <td></td> </tr> <tr> <td>Public property</td> <td>Zero</td> <td>Zero</td> <td></td> </tr> <tr> <td>Other categorised</td> <td>Zero</td> <td>Zero</td> <td></td> </tr> <tr> <td>Total</td> <td>Zero</td> <td>Zero</td> <td></td> </tr> <tr> <td>No. of settlements recorded by the CRU:</td> <td>Zero</td> <td>Zero</td> <td></td> </tr> <tr> <td>Road traffic</td> <td>Zero</td> <td>Zero</td> <td></td> </tr> <tr> <td>Occupational</td> <td>Zero</td> <td>Zero</td> <td></td> </tr> <tr> <td>Public property</td> <td>Zero</td> <td>Zero</td> <td></td> </tr> <tr> <td>Other categorised</td> <td>Zero</td> <td>Zero</td> <td></td> </tr> <tr> <td>Total</td> <td>Zero</td> <td>Zero</td> <td></td> </tr> <tr> <td>Total recoveries made to the trust by the CRU:</td> <td>Zero</td> <td>Zero</td> <td></td> </tr> <tr> <td>Road traffic</td> <td>Zero</td> <td>Zero</td> <td></td> </tr> <tr> <td>Occupational</td> <td>Zero</td> <td>Zero</td> <td></td> </tr> <tr> <td>Public property</td> <td>Zero</td> <td>Zero</td> <td></td> </tr> <tr> <td>Other categorised</td> <td>Zero</td> <td>Zero</td> <td></td> </tr> <tr> <td>Total</td> <td>Zero</td> <td>Zero</td> <td></td> </tr> <tr> <td>What overall percentage of identified claims resulted in money being recovered by the CRU?</td> <td>Zero</td> <td>Zero</td> <td></td> </tr> <tr> <td>What is the average time (weeks) it take for the DWP CRU to recover money from the initial point of identifying that money is owed to the trust?</td> <td>Information not held</td> <td>Information not held</td> <td></td> </tr> </tbody> </table>		2014/15	2015/16	Notes	No. of third party patient incidents recorded by the trust:	Zero	Zero		Road traffic	Zero	Zero		Occupational	Zero	Zero		Public property	Zero	Zero		Other categorised	Zero	Zero		Total	Zero	Zero		Recorded cost of treatment:	Zero	Zero		Road traffic	Zero	Zero		Occupational	Zero	Zero		Public property	Zero	Zero		Other categorised	Zero	Zero		Total	Zero	Zero		Total trust income relating to third party patient incidents:	Zero	Zero		Road traffic	Zero	Zero		Occupational	Zero	Zero		Public property	Zero	Zero		Other categorised	Zero	Zero		Total	Zero	Zero		No. of cases registered by the DWP Compensation Recovery Unit (CRU):	Zero	Zero		Road traffic	Zero	Zero		Occupational	Zero	Zero		Public property	Zero	Zero		Other categorised	Zero	Zero		Total	Zero	Zero		No. of settlements recorded by the CRU:	Zero	Zero		Road traffic	Zero	Zero		Occupational	Zero	Zero		Public property	Zero	Zero		Other categorised	Zero	Zero		Total	Zero	Zero		Total recoveries made to the trust by the CRU:	Zero	Zero		Road traffic	Zero	Zero		Occupational	Zero	Zero		Public property	Zero	Zero		Other categorised	Zero	Zero		Total	Zero	Zero		What overall percentage of identified claims resulted in money being recovered by the CRU?	Zero	Zero		What is the average time (weeks) it take for the DWP CRU to recover money from the initial point of identifying that money is owed to the trust?	Information not held	Information not held	
	2014/15	2015/16	Notes																																																																																																																																																											
No. of third party patient incidents recorded by the trust:	Zero	Zero																																																																																																																																																												
Road traffic	Zero	Zero																																																																																																																																																												
Occupational	Zero	Zero																																																																																																																																																												
Public property	Zero	Zero																																																																																																																																																												
Other categorised	Zero	Zero																																																																																																																																																												
Total	Zero	Zero																																																																																																																																																												
Recorded cost of treatment:	Zero	Zero																																																																																																																																																												
Road traffic	Zero	Zero																																																																																																																																																												
Occupational	Zero	Zero																																																																																																																																																												
Public property	Zero	Zero																																																																																																																																																												
Other categorised	Zero	Zero																																																																																																																																																												
Total	Zero	Zero																																																																																																																																																												
Total trust income relating to third party patient incidents:	Zero	Zero																																																																																																																																																												
Road traffic	Zero	Zero																																																																																																																																																												
Occupational	Zero	Zero																																																																																																																																																												
Public property	Zero	Zero																																																																																																																																																												
Other categorised	Zero	Zero																																																																																																																																																												
Total	Zero	Zero																																																																																																																																																												
No. of cases registered by the DWP Compensation Recovery Unit (CRU):	Zero	Zero																																																																																																																																																												
Road traffic	Zero	Zero																																																																																																																																																												
Occupational	Zero	Zero																																																																																																																																																												
Public property	Zero	Zero																																																																																																																																																												
Other categorised	Zero	Zero																																																																																																																																																												
Total	Zero	Zero																																																																																																																																																												
No. of settlements recorded by the CRU:	Zero	Zero																																																																																																																																																												
Road traffic	Zero	Zero																																																																																																																																																												
Occupational	Zero	Zero																																																																																																																																																												
Public property	Zero	Zero																																																																																																																																																												
Other categorised	Zero	Zero																																																																																																																																																												
Total	Zero	Zero																																																																																																																																																												
Total recoveries made to the trust by the CRU:	Zero	Zero																																																																																																																																																												
Road traffic	Zero	Zero																																																																																																																																																												
Occupational	Zero	Zero																																																																																																																																																												
Public property	Zero	Zero																																																																																																																																																												
Other categorised	Zero	Zero																																																																																																																																																												
Total	Zero	Zero																																																																																																																																																												
What overall percentage of identified claims resulted in money being recovered by the CRU?	Zero	Zero																																																																																																																																																												
What is the average time (weeks) it take for the DWP CRU to recover money from the initial point of identifying that money is owed to the trust?	Information not held	Information not held																																																																																																																																																												
6	Does the organisation use any third party systems / services to support the recovery of money relating to third party incident claims? If so please provide the following details for all systems / services:	<table border="1"> <thead> <tr> <th>Name of System(s)/Service(s)</th> <th>Description of services</th> <th>Annual Cost to Organisation (£)</th> <th>Fixed fee or % or values recovered?</th> <th>Contract start</th> <th>Contract end</th> <th>Please state the name(s) of any framework(s) used to procure the services</th> </tr> </thead> <tbody> <tr> <td>No</td> <td colspan="6">Information not held*</td> </tr> <tr> <td></td> <td></td> <td></td> <td></td> <td></td> <td></td> <td></td> </tr> <tr> <td></td> <td></td> <td></td> <td></td> <td></td> <td></td> <td></td> </tr> <tr> <td></td> <td></td> <td></td> <td></td> <td></td> <td></td> <td></td> </tr> </tbody> </table>	Name of System(s)/Service(s)	Description of services	Annual Cost to Organisation (£)	Fixed fee or % or values recovered?	Contract start	Contract end	Please state the name(s) of any framework(s) used to procure the services	No	Information not held*																																																																																																																																																			
Name of System(s)/Service(s)	Description of services	Annual Cost to Organisation (£)	Fixed fee or % or values recovered?	Contract start	Contract end	Please state the name(s) of any framework(s) used to procure the services																																																																																																																																																								
No	Information not held*																																																																																																																																																													

*Information not held - Liverpool Heart and Chest Hospital is a specialist adult cardiothoracic centre, we do not routinely recover costs relating to treatment of third party injury