

Reference Number: FOI/LHCH/2017109
From: Private Individual
Date: 19 April 2017
Subject: IT systems (patient administration, clinical, data warehouse & intergration software)

Q1 What patient administration systems do you use to book patient appointments/attendances for outpatient, inpatients and diagnostics?

A1 [Silverlink PAS](#)

Q2 Do you have plans to replace any of your clinical systems within the next 2 years? If so, which ones

A2 No

Q3 What integration software is in place to allow third party applications to interact with trust patient administrations systems/software? What technologies do you support for data exchange?

A3 [e-link, Mirth and Clearspan](#)

Q4 Do you use a data warehouse for your activity informatics? If so how often is it uploaded/refreshed?

A4 [Yes, the data warehouse is refreshed/uploaded to on a daily basis overnight.](#)