

Reference Number: FOI/LHCH/2017084
From: Press/Media
Date: 21 March 2017
Subject: Blacklisted patients

I would like to know the numbers of patients who have been 'blacklisted' by the trust.

I've used the word 'blacklisted' as an umbrella term to also refer to those who have been refused care, or referred to another NHS service provider because of issues with their relationship with the trust – ie violent towards staff, abusive towards staff, nuisance, persistent complainer, irrevocable breakdown in relationship, etc.

For each of the last 10 years please tell me:

Q1 How many patients were 'blacklisted' from the trust?

A1 Zero

Q2 And for each patient please tell me:
1.Their sex
2.Their age
3.Where they were 'blacklisted' from (eg department name, several departments, whole trust)
4.Reason why (eg violent towards staff, abusive towards staff, nuisance, persistent complainer, irrevocable breakdown in relationship)
5.Detail behind the reason (eg staff member punched, breakdown in relationship due to unresolved complaints etc)
6.Whether they are still 'blacklisted'

A2 Information not held – as per above