

**Reference Number:** FOI/LHCH/2017082  
**From:** Private Individual  
**Date:** 20 March 2017  
**Subject:** Wi-Fi contracts

- Q1 Wi-Fi Provider- Who is the contracted supplier for the Wi-Fi contract.
- A1 [Trust WI-FI - Fully managed service provided by Royal Liverpool and Broadgreen University Hospital \(RLBUH\). Due to be taken over by ANS from April 17.](#)  
[Guest Wi-Fi – provided by WiFi Spark](#)
- Q2 Average Annual Spend – Please state the annual average spend over three years for each supplier. If this is a new contract please state the estimate annual average spends. If there is more than one Wi-Fi provider please split annual for each individual provider.
- A2 [RLBUH – 40k per annum](#)  
[WIFI Spark 10k per annum](#)
- Q3 Number of Wi-Fi Users- Please state the number of users the Wi-Fi contract is in place for. An estimate number of users will also be acceptable. If there is more than one Wi-Fi provider please state the number of users for each individual provider.
- A3 [Trust WI-FI 1567 users](#)  
[Guest WI-FI Not held](#)
- Q4 What is the contract Type: 1. WiFi= WiFi contract, 2. Managed=Part of a larger contract, 3. In-house=is the Wi-Fi managed and maintained in-house.
- A4 [Trust – Fully managed](#)  
[WIFI – WIFI contract](#)
- Q5 Number of Locations/Site- I require the number of locations/sites the Wi-Fi contract is contracted for. If there is more than one Wi-Fi provider please state the number of sites for each individual provider.
- A5 [One location](#)
- Q6 End User Offer- What the Wi-Fi offers to the end users e.g. Unlimited, Pay as you go, free 1 hour access or just free access. If there is more than one Wi-Fi provider please state the number of sites for each individual provider
- A6 [No charge associated with Guest WI-FI](#)
- Q7 Manufacturer Name/Brand- Please provides me with the brand names of the Wi-Fi equipment which many include manufacturers of the access points and routers. If there is more than one Wi-Fi provider please state the Manufacturers Name for each individual provider.

A7 Information exempt under s31 – law enforcement, specifically section 31 (1) (a) relating to the prevention and detection of crime.

We have assessed the public interest in disclosure and believe the only factor for release would be openness and transparency, however the factors against release clearly outweigh this as release of the information would place the Trusts information systems and other related assets at risk of attack from hackers if released in to the public domain. This would have a major impact on the Trusts ability to maintain confidentiality, integrity and availability of systems and information and would severely disrupt services to our patients and would have a substantial impact on the Trusts reputation therefore causing financial loss and would damage the Trusts commercial interests.

Q8 Contract Description- Please provide me with a brief description of the solution in place for Wi-Fi and any other services provided under the contract. If there is more than one Wi-Fi provider please state the contract description for each individual provider.

A8 As per A4 above

Q9 Actual Contract Start Date- Please can you state the Start date of the contract. If there is more than one Wi-Fi provider please split contract dates for each individual provider.

A9 RLBUH – April 2014  
WIFI Spark – April 2013

Q10 Actual Contract Renewal/Expiry Date- Please can you state the renewal/expiry date of the contract. If the contract is coming up for renewal if possible please state the likely outcome of the Wi-Fi contract.

A10 RLBUH ends 31/3/17, ANS taking over fully managed contract for 3 years from 1/4/17  
WIFI spark – contract ends April 2018

Q11 Contact Details- I require the person from within the organisation responsible for the Wi-Fi contract. Can you please provide me with their full contact detail including contact number and an email address? If there is more than one Wi-Fi provider please state the contract details for each individual provider.

A11 Dave Murphy, Head of Digital Systems [dave.murphy@lhch.nhs.uk](mailto:dave.murphy@lhch.nhs.uk)

Q12 IF the organisation doesn't have a Wi-Fi contract in place please state when the organisation plans to have a Wi-Fi contract in place. Please do this by providing me with a month and year and if possible what type of solutions they plan to want in place and the number of locations.

A12 Information not held – not applicable

Q13 If this service is provided in-house please provide me with:

1. Number of Users
2. Number of Locations/Site
3. End User Offer

4. Manufacturer Name/Brand
5. Contact Details- I require the person from within the organisation responsible for the Wi-Fi

A13 As above

- Q14 IF the organisation has this service (Wi-Fi) as part of a managed service please can you provide me with the contract details of the managed contract including:
1. Current Provider
  2. Number of Users- This is normally the total number of staff with the organisation.
  3. Contract Description- Please can you provide me with a brief contract description of the overall contract.
  4. Contract Expiry Date- Please
  5. Contract Review Date
  6. Contact Details- I require the person from within the organisation responsible for the Wi-Fi contract. Can you please provide me with their full contact detail including contact number and an email address.

A14 Information not held – not applicable