

Reference Number: FOI/LHCH/2016117
From: Press/Media
Date: 20 April 2016
Subject: Outpatient Appointments | Did not attend

Q Under the Freedom of Information Act, please could you provide me with the number of people who have missed:

1. one outpatient appointment (either first or subsequent attendance)
2. two outpatient appointments (either first or subsequent attendance)
3. three outpatient appointments (either first or subsequent attendance)
4. four outpatient appointments (either first or subsequent attendance)
5. five or more outpatient appointments (either first or subsequent attendance)

for each of the past two years, 2014/15 and 2015/16.

Would it be possible to have the figures just for Did Not Attends?

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Number of people who have missed (DNAs)	2014/15	2015/16
One outpatient appointment (either first or subsequent attendance)	6,436	6,747
Two outpatient appointments (either first or subsequent attendance)	1,909	1,850
Three outpatient appointments (either first or subsequent attendance)	557	496
Four outpatient appointments (either first or subsequent attendance)	275	254
Five or more outpatient appointments (either first or subsequent attendance)	368	353