

Reference Number: FOI/LHCH/2016104
From: Private Individual
Date: 08 April 2016
Subject: LAN contracts

- Q1 Please can you send me the organisation's Local Area Network (LAN) contract, which may include the following:
- Support and Maintenance- e.g. switches, router, software etc
 - Managed
 - Installation
 - Cabling
1. Existing Supplier: Who is the current supplier?
 2. Annual Average Spend for Supplier: What is the annual average spending on the supplier above? If there is more than one supplier please split the annual averages spend for each supplier.
 3. Number of Users: Please can you provide me with the number of users this contract covers. Approximate number of users will also be acceptable.
 4. Number of Sites: The number of sites where equipment is supported by these contract.
 5. Contract Type: Managed, Maintenance, Installation, Software
 6. Hardware Brand: What is the hardware brand of the LAN equipment?
 7. Contract Description: Please provide me with a brief description of the overall contract.
 8. Contract Duration: What is the duration of the contract is and can you please also include any extensions this may include.
 9. Contract Expiry Date: When does the contract expire?
 10. Contract Review Date: When will the organisation is planning to review the contract?
 11. Responsible Officer: Who within the organisation is responsible for each of these contract(s) please provide me with contact details including name, job title, contact number and email address?

A1 [Information not held – see A3 below](#)

- Q2 If the LAN maintenance is included in-house please include the following information:
1. Hardware Brand: What is the hardware brand of the LAN equipment?
 2. Number of Users: Please can you provide me with the number of users this contract covers. Approximate number of users will also be acceptable.
 3. Number of Sites: Estimated/Actual number of sites the LAN covers.
 4. Responsible Officer: Who within the organisation is responsible for LAN please provide me with contact details including name, job title, contact number and email address?

A2 [Information not held – see A3 below](#)

- Q3 If the contract is managed by a 3rd party e.g. Commissioning Support Unite can you please provide me with

1. Existing Supplier: Who is the current supplier?
2. Number of Users: Please can you provide me with the number of users this contract covers. Approximate number of users will also be acceptable.
3. Number of Sites: Estimated/Actual number of sites the LAN covers.
4. Contract Type: Managed, Maintenance, Installation, Software
5. Hardware Brand: What is the hardware brand of the LAN equipment?
6. Contract Description: Please provide me with a brief description of the overall contract.
7. Contract Duration: What is the duration of the contract is and can you please also include any extensions this may include.
8. Contract Expiry Date: When does the contract expire?
9. Contract Review Date: When will the organisation is planning to review the contract?
10. Responsible Officer: Who within the organisation is responsible for each of these contract(s) please provide me with contact details including name, job title, contact number and email address?

A3

1. Royal Liverpool & Broadgreen University Hospitals NHS Trust
2. 1490
3. 1
4. Managed support via a Service Level Agreement
5. Cisco
6. Managed support via an SLA between Royal Liverpool & Broadgreen Hospital NHS Trust and Liverpool Heart & Chest Hospital
7. 1 year (rolling)
8. March (annually)
9. Rolling SLA (March annually)
10. Dave Murphy, Head of IT