

Reference Number: FOI/LHCH/2016113
From: Press/Media
Date: 13 April 2016
Subject: Outpatient appointments

Q Under the Freedom of Information Act, please could you provide me with the number of people who have missed:

1. one outpatient appointment (either first or subsequent attendance)
2. two outpatient appointments (either first or subsequent attendance)
3. three outpatient appointments (either first or subsequent attendance)
4. four outpatient appointments (either first or subsequent attendance)
5. five or more outpatient appointments (either first or subsequent attendance)

for each of the past two years, 2014/15 and 2015/16.

A See below – the data relates to Did Not Attend (DNA's) and patient cancellations

Number of people who have missed	2014 / 15	2015 / 16
One outpatient appointment (either first or subsequent attendance)	10,630	11,459
Two outpatient appointments (either first or subsequent attendance)	3,950	3,938
Three outpatient appointments (either first or subsequent attendance)	1,432	1,495
Four outpatient appointments (either first or subsequent attendance)	668	632
Five or more outpatient appointments (either first or subsequent attendance)	902	947