

Reference Number: FOI/LHCH/2016064
From: Press/Media
Date: 02 March 2016
Subject: Doctor and nursing shifts and spend on translators

Q1 The name of your trust

A1 Information exempt under Section 21 of the Freedom of Information Act 2000 - 'Information reasonably accessible to the applicant by other means'.

This information is available on our website, please visit www.lhch.nhs.uk

Q2 In the last 12 months, has your trust had to issue a new rota pattern for doctors of any speciality, which has had the effect of reducing the number of doctors on shift?

A2 We have changed our rota patterns to result in less doctors on shift, however, we wish to make it clear that this was only to accommodate a reduction in us receiving doctors via the Deanery on rotation and not an active choice to reduce numbers. We are currently recruiting to vacant posts and should these be successful, we will be looking to change our rota's back to accommodate the increase in numbers.

Q3 For the week commencing February 22 2016,
a) what percentage of doctor shifts were filled by locums?
b) what percentage of doctor shifts were unfilled?

A3 Information not held - we are only be able to supply the number of shifts/ hours that locums have worked in this week – 5 Shifts/ 42 hours

Q4 For the week commencing February 23 2015,
a) what percentage of doctor shifts were filled by locums?
b) what percentage of doctor shifts were unfilled?

A4 This information is not held in a format which is easily accessible and would take more than 18 hours to pull together as the information was recorded in individual paper format. As such, the information is exempt under Section 12 of the Freedom of Information Act 2000.

Q5 In the month of February 2016, how many agency nursing shifts were paid at a band 6 rate to fill a band 5 unfilled shift?

A5 None

Q6 How many languages do you translate patient information into as of 1 March 2016? Please list the languages by most popular.

A6 Information not held - from 01.01.2015 to 01.03.2016 we have had no requests to translate written patient information into another language.

Q7 For the following financial years: 2013/14, 2014/15 and so far in 2015/16, how much money

has the trust spent on the following language services:

- a) Translation of written information for patients /carers
- b) Translation services for patients/carers
- c) Employment of translators
- d) Employment of advocates for non-English speaking people
- e) Total cost of translation and interpretation for the trust

A7

a)

Row Labels	Sum of Amount
2013/14	£22,310.20
2014/15	£27,662.20
2015/16 (as of 30/03/16)	£23,885.55
Grand Total	£73,857.95

- b) See attached documents' Use of interpreters report from 01 01 2015 to 31 01 2016' and 'Use of interpreters report from 01 12 2012 to 31 01 2015'
- c) See attached documents' Use of interpreters report from 01 01 2015 to 31 01 2016' and 'Use of interpreters report from 01 12 2012 to 31 01 2015'
- d) See attached documents' Use of interpreters report from 01 01 2015 to 31 01 2016' and 'Use of interpreters report from 01 12 2012 to 31 01 2015'
- e) See attached documents' Use of interpreters report from 01 01 2015 to 31 01 2016' and 'Use of interpreters report from 01 12 2012 to 31 01 2015'