

Reference Number: FOI/LHCH/2016062
From: Commercial
Date: 01 March 2016
Subject: Patient entertainment and Trust IT systems

Paste table from response letter

Q1 Considering patient entertainment systems in your hospital trust, can you confirm the number of beds which are serviced by:

- Communal TV unit

A1 [Please see attachment 'Breakdown by ward'](#)

Q2 How many individual beds are serviced by:

- TV
- Video-On-Demand service
- Telephone
- Games
- Wi-Fi

A2 [Please see attachment 'Breakdown by ward'](#)

Q3 Can you confirm who are the third-party vendors who provide the media systems in question (1) and (2) above

A3 [Please see attachment 'Breakdown by ward'](#)

Q4 Do you have Wi-Fi available for patients, and how much does it cost per hour/per use?

A4 [Yes - WiFi is available throughout the hospital site for patients and visitors, this is provided free of charge.](#)

Q5 Which, if any, of the following services does the trust use?

- Patient flow / bed management software
- Patient medical records software (EPR/PAS software such as Lorenzo or equivalent)
- Bedside software for clinical use by medical staff – electronic access to charts, medication etc.
- Hospital management software at bedside, such as electronic Meal Ordering for patients

A5

- Yes
- Yes
- Yes
- No

Q6 Which vendors do you use for each of those items in (5) above

A6

- Allscripts
- Allscripts
- Hyland Onbase
- Silverlink

Ward	Q1 - Considering patient entertainment systems in your hospital trust, can you confirm the number of beds which are serviced by: <ul style="list-style-type: none"> ○ Communal TV unit 	Q2 - How many individual beds are serviced by: <ul style="list-style-type: none"> ○ TV ○ Video-On-Demand service ○ Telephone ○ Games ○ Wi-Fi 	Q3 - Can you confirm who are the third-party vendors who provide the media systems in question (1) and (2) above
Birch	4 bays within the ward with one TV in each bay	<ul style="list-style-type: none"> ○ 8 ○ 0 ○ 0 ○ 0 ○ Trust Wi-Fi 	Information not held
Cedar	3 dayrooms all with a TV	14 side rooms with a TV We have 4 x 4 bedded bays that have no entertainment facility at all. 2 iPads for patients that were donated by a patient and an X Box 360 bought by the ward for patients	Information not held
Cherry	0	<ul style="list-style-type: none"> ○ 10 ○ 0 ○ 0 ○ 0 ○ Trust Wi-Fi 	TV's on Cherry were recently bought from capital funds when the ward underwent a total refurbishment
Coronary Care Unit	0	<ul style="list-style-type: none"> ○ 10 ○ 0 ○ 10 ○ 0 ○ Trust Wi-Fi 	Information not held
Critical Care Unit	0	<ul style="list-style-type: none"> ○ 12 ○ 0 ○ 0 ○ 0 ○ Trust Wi- Fi 	Freeview
Elm	0	<ul style="list-style-type: none"> ○ 8 ○ 0 	None

		<ul style="list-style-type: none"> ○ 0 ○ 0 ○ Twenty 	
High Dependency Unit	0	<ul style="list-style-type: none"> ○ 0 ○ 0 ○ 0 ○ 0 ○ Trust Wi- Fi 	Not applicable
Holly	2	<ul style="list-style-type: none"> ○ 0 ○ 0 ○ 0 ○ 0 ○ Trust Wi-Fi <p>4 static computers for patient/relative use. Games and books also available. We provide fresh newspapers daily and weekly magazines. There are 3 massage chairs available. Holly Suite is designed so that patients can interact with each other.</p>	Information not held
Maple	0	<ul style="list-style-type: none"> ○ 13 ○ 0 ○ 13 ○ 0 ○ Trust Wi-Fi 	TV's on Maple Suite - 7 were donated by a patient's family and the others were bought from trust funds
Mulberry	12	<ul style="list-style-type: none"> ○ 12 ○ 0 ○ 0 ○ 0 ○ Trust Wi-Fi 	None
Oak	8	<ul style="list-style-type: none"> ○ 12 ○ 12 	Freeview

		<ul style="list-style-type: none">○ 0○ 0○ 20	
Outpatients	Not applicable - Information not held	Not applicable - Information not held	Not applicable - Information not held