

Reference Number: FOI/LHCH/2016030
From: Private Individual
Date: 01 February 2016
Subject: Managed print service

Q1 How many FTE's does the Trust have?

A1 1429

Q2 How many locations does the Trust have?

A2 One

Q3 Please confirm if the Trust is in contract for a managed print service?

A3 Yes

Q4 Does this include MFD's and printers?

A4 No, MFD's only

Q5 Please confirm contract number and dates?

A5 RM 1599
From July 2013 to July 2018

Q6 Please confirm who the contract was awarded to?

A6 Konica Minolta Business Solutions (UK) Ltd

Q7 Please confirm name of trust employee that is responsible for the management of the printer estate for the trust.

A7 Dave Murphy, Head of IT

Q8 Please confirm if you currently reclaim the VAT on the managed service contract?

A8 Yes

Q9 Please confirm if you intend to go out the tender next time or call off an existing framework? If so please indicate which one?

A9 Information not held – no decision made/recorded, we will however use an appropriate procurement route when this existing arrangement expires.

Q10 Please confirm if paper is included in the contract? If not please confirm the annual spend on paper per annum

A10 No, paper is not included

Annual spend – for last financial year:
£11,979.71 on white A4 80gsm copier paper

Q11 How many MFD's does the Trust have?

A11 55

Q12 What is the annual spend on MFD's – including; lease costs, consumables, costs per click and service charges

A12 The total invoices paid to Konica Minolta in the financial year 14/15 was £65,600k – this includes all invoices from them - all services. We recover VAT at 20%

Q13 How many printers does the Trust have?

A13 20 standalone printers
20 wrist band printers

Q14 What is the annual spend on printers – including; lease costs, consumables, costs per click and service charges

A14 Information not held

Q15 Please confirm the annual volumes of mono and colour prints?

A15 Volumes for last financial year:
4.1million for mono
718k for colour

Q16 How much time a month does the IT team spend on printer queries from end users?

A16 Information not held

Q17 Do you have any mobile print capabilities?

A17 No

Q18 Do you have any secure print capabilities?

A18 Yes

Q19 What print management software's do you use across the organisation?

A19 SafeQ