

**Reference Number:** FOI/LHCH/2016019  
**From:** Commercial  
**Date:** 19 January 2016  
**Subject:** Genealogy companies

- Q1 Does the Trust have any dealings with genealogical company, probate specialist or genealogy firms?
- A1 No – we have never used the services of such companies
- Q2 What are the names of those companies?
- A2 Information not held
- Q3 For what purpose are those companies used?
- A3 Information not held
- Q4 Which department is in contact with that genealogical companies, probate specialists or genealogy firms?
- A4 The Patient Services team would make contact should the need arise in line with operational procedures
- Q5 Who and/or which department makes the executive decision to contact the genealogical companies, probate specialists or genealogy firms?
- A5 The Patient Services team would make contact should the need arise in line with operational procedures
- Q6 Provide the name of the council staff, job title, department, email and telephone number of the person who contacts the genealogical companies, probate specialists or genealogy firms.
- A6 Patient Services Team 0151 600 1038 [patserv@lhch.nhs.uk](mailto:patserv@lhch.nhs.uk)
- Q7 Does the Trust use a particular company? If yes, what are the reasons behind them?
- A7 No
- Q8 Does the Trust get paid from those companies?
- A8 Information not held – n/a
- Q9 If yes, in what format does the council receive that payment? And how much does the Trust get paid?
- A9 Information not held – n/a

Q10 Does the Trust use the companies, probate specialists or firms when there is a public health funeral?

A10 Information not held – as detailed above we have never used the services of such companies.

Before arrangements for a hospital funeral commence however confirmation of whether or not the deceased has any relatives or a Will is required and in line with operational procedures the Trust may contact an external company to carry out a search.