

**Reference Number:** FOI/LHCH/2016017  
**From:** Other  
**Date:** 19 January 2016  
**Subject:** IT Systems (EPR, PAS, Emergency, EDMS & Order Comms)

Q1 Do you have an Electronic Patient Record (EPR) System?  
- If Yes, what Electronic Patient Record system are you using?  
- Is it an in-house system or off the shelf?

A1 Yes  
- [Allscripts Sunrise Enterprise](#)  
- [Procured solution from Allscripts via competitive tender process](#)

Q2 What Patient Administration System (PAS) are you currently using?  
- Can you rate your PAS 1 – 10? 1 = Bad, 10 = Good  
- Can you rate your PAS Support? 1 – 10? 1 = Bad, 10 = Good  
- Can you rate the future proof of your PAS? 1 – 10? 1 = Bad, 10 = Good  
- Are you planning to change your PAS in the next three years?  
- Are you satisfied with your current PAS? Yes / No

A2 [Silverlink Software Ltd](#)  
- [Information not held re ratings](#)  
- [No plans to change PAS](#)

Q3 Do you have an Emergency Care System?  
- If Yes what Emergency Care system are you using?

A3 No  
- [Information not held - Liverpool Heart and Chest Hospital is a specialist cardiothoracic centre and does not provide A&E services. Any emergency care is managed via our EPR Solution \(Allscripts Sunrise Enterprise\).](#)

Q4 Do you have an Electronic Document Management System?  
- If Yes what Electronic Document Management System are you using?

A4 Yes  
- [Information exempt under Section 21 of the Freedom of Information Act 2000 - 'Information reasonably accessible to the applicant by other means'. This information is available on our website, it can be found in our Disclosure Log, please see the response to FOI request Ref: 328 in December 2015. <http://www.lhch.nhs.uk/About-Us/information-governance/DisclosureLog.aspx>](#)

Q5 Do you have an Order Comms System?  
- If Yes which Order Comms System are you using?

A5 Yes  
- [Information exempt under Section 21 of the Freedom of Information Act 2000 - 'Information reasonably accessible to the applicant by other means'. This](#)

information is available on our website, it can be found in our Disclosure Log, please see the response to FOI request Ref: 234 in September 2015.  
<http://www.lhch.nhs.uk/About-Us/information-governance/DisclosureLog.aspx>