

**Reference Number:** FOI/LHCH/2016007  
**From:** Private Individual  
**Date:** 08 January 2016  
**Subject:** IT Systems

Q1 Do you currently have endoscopy reporting software installed?  
1.1. If the answer to question 1 is yes, who is the provider of this software?  
1.2. If the answer to question 1 is yes, how long did implementing the system take?

A1 Information not held - N/A to LHCH

Q2 Do you currently have cystoscopy reporting software installed?  
2.1. If the answer to question 2 is yes, who is the provider of this software? 2.2. If the answer to question 2 is yes, how long did implementing the system take?

A2 Information not held - N/A to LHCH

Q3 Do you currently have bronchoscopy reporting software installed?  
3.1. If the answer to question 3 is yes, who is the provider of this software?  
3.2. If the answer to question 3 is yes, how long did implementing the system take?

A3 No

Q4 Do you currently have any software installed to support the tracking of long term gastroenterology patients (eg. IBD patients)?  
4.1. If the answer to question 4 is yes, who is the provider of this software? 4.2. If the answer to question 4 is yes, how long did implementing the system take?

A4 Information not held - N/A to LHCH

Q5 Do you currently have order communications software installed?  
5.1. If the answer to question 5 is yes, who is the provider of this software? 5.2. If the answer to question 5 is yes, how long did implementing the system take?

A5 Yes  
5.1 - Information exempt under Section 21 of the Freedom of Information Act 2000 - 'Information reasonably accessible to the applicant by other means'. This information is available on our website, it can be found in our Disclosure Log, please see the response to FOI request Ref: 234 in September 2015.  
<http://www.lhch.nhs.uk/About-Us/information-governance/DisclosureLog.aspx>

5.2 – From signing of EPR contract to implementation of EPR solution – 15 months

Q6 Do you currently have a patient administration system installed?  
6.1. If the answer to question 6 is yes, who is the provider of this software? 6.2. If the answer to question 6 is yes, how long did implementing the system take?

A6 Yes

6.1 - Silverlink Software Ltd

6.2 – Information not held

- Q7 Do you currently have an unscheduled care/emergency department system installed?  
7.1. If the answer to question 7 is yes, who is the provider of this software? 7.2. If the answer to question 7 is yes, how long did implementing the system take?
- A7 Information not held - Liverpool Heart and Chest Hospital is a specialist cardiothoracic centre and does not provide A&E services. Any emergency care is managed via our EPR Solution (Allscripts Sunrise Enterprise).
- Q8 Do you currently have an integration platform installed?  
8.1. If the answer to question 8 is yes, who is the provider of this software? 8.2. If the answer to question 8 is yes, how long did implementing the system take?
- A8 Yes  
8.1 – Allscripts Sunrise Enterprise, Implemented as part of the EPR implementation  
8.2 – From signing of EPR contract to implementation of EPR solution – 15 months.
- Q9 Do you currently have any business intelligence systems installed?  
9.1. If the answer to question 9 is yes, who is the provider of this software? (If there is more than one provider for different departments please include each provider and the department their solution is used in)  
9.2. If the answer to question 9 is yes, how long did implementing the system(s) take?
- A9 9.1 - Information exempt under Section 21 of the Freedom of Information Act 2000 - 'Information reasonably accessible to the applicant by other means'. This information is available on our website, it can be found in our Disclosure Log, please see the response to FOI request Ref: 137 in June 2015.  
<http://www.lhch.nhs.uk/About-Us/information-governance/DisclosureLog.aspx>
- 9.2 – Information not held
- Q10 Do you currently have a pharmacy stock management system installed?  
10.1. If the answer to question 10 is yes, who is the provider of this software?  
10.2. If the answer to question 10 is yes, how long did implementing the system take?
- A10 Yes  
10.1 – EMIS Health  
10.2 – Five months
- Q11 Do you currently have an eprescribing solution installed?  
11.1. If the answer to question 11 is yes, who is the provider of this software?  
11.2. If the answer to question 11 is yes, how long did implementing the system take?
- A11 Yes  
11.1 - Information exempt under Section 21 of the Freedom of Information Act 2000 - 'Information reasonably accessible to the applicant by other means'. This information is available on our website, it can be found in our Disclosure Log, please see the response to FOI request Ref: 150 in June 2015.  
<http://www.lhch.nhs.uk/About-Us/information-governance/DisclosureLog.aspx>
- 11.2 - From signing of EPR contract to implementation of EPR solution – 15 months

- Q12 Do you currently have an electronic document and records management solution installed?  
12.1. If the answer to question 11 is yes, who is the provider of this software?  
12.2. If the answer to question 11 is yes, how long did implementing the system take?
- A12 Yes  
12.1 – Information exempt under Section 21 of the Freedom of Information Act 2000 - 'Information reasonably accessible to the applicant by other means'. This information is available on our website, it can be found in our Disclosure Log, please see the response to FOI request Ref: 328 in December 2015.  
<http://www.lhch.nhs.uk/About-Us/information-governance/DisclosureLog.aspx>  
12.2 – From signing of EPR contract to implementation of EPR solution – 15 months
- Q13 If possible, please provide the associated costs of installing and supporting each system individually
- A13
- Endoscopy – Information not held - N/A to LHCH
  - Cystoscopy – Information not held - N/A to LHCH
  - Bronchoscopy – Information not held – as per Q3 above
  - Gastroenterology – Information not held - N/A to LHCH
  - Order communication – Information exempt under Section 21 of the Freedom of Information Act 2000 - 'Information reasonably accessible to the applicant by other means'. This information is available on our website, it can be found in our Disclosure Log, please see the response to FOI request Ref: 234 in September 2015.  
<http://www.lhch.nhs.uk/About-Us/information-governance/DisclosureLog.aspx>
  - Patient administration – Information exempt under Section 21 of the Freedom of Information Act 2000 - 'Information reasonably accessible to the applicant by other means'. This information is available on our website, it can be found in our Disclosure Log, please see the response to FOI request Ref: 145 in June 2015.  
<http://www.lhch.nhs.uk/About-Us/information-governance/DisclosureLog.aspx>
  - Emergency care – information not held, as per A7 above
  - Integration platform – unable to provide this as it is part of the EPR solution costs
  - Business intelligence systems – Information not held
  - Pharmacy stock management – Annual maintenance £46,800 inc. VAT  
- Total installation cost £211,099.18
  - Eprescribing – Information exempt under Section 21 of the Freedom of Information Act 2000 - 'Information reasonably accessible to the applicant by other means'. This information is available on our website, it can be found in our Disclosure Log, please see the response to FOI request Ref: 150 in June 2015.

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- Electronic document & records management - Information exempt under Section 21 of the Freedom of Information Act 2000 - 'Information reasonably accessible to the applicant by other means'. This information is available on our website, it can be found in our Disclosure Log, please see the response to FOI request Ref: 328 in December 2015.

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