

Reference Number: FOI/LHCH/2015137
From: Commercial
Date: 03 June 2015
Subject: Analysis, reporting and data quality

Q1 What Department(s) within the Trust (if any) are responsible for the analysis and management of information and producing Business Intelligence/Performance Management Reports? (eg – eHealth/ICT/Other?)

A1 Information Department

Q2 What are the current tools or softwares utilised by the Trust for the production of these reports? (eg – SAP/Crystal/Qlik/Microsoft/Cognos/etc?)

A2 Bespoke SQL Management Studio Data Warehouse, Microsoft Excel and SSRS. We also have Qlikview for one particular reporting process, but are moving down the route of SSRS as the primary tool.

Q3 Who is responsible for Data Governance within the Trust and is there an applied set of Data Quality Policies and Procedures?

A3 Director of Research and Informatics (as Exec Lead) and Head of Information Services (as operational lead). We are applying the six dimensions of data quality and policies/procedures are being re-written.

Q4 What is the appropriate route for suppliers to engage with the Trust on the above services in terms of procurement – Are any existing frameworks/preferred supplier lists in place and if so how can these be applied to? (eg – GCloud/Achilles/Other?)

A4 Contact Head of Information Services, however no business plans to buy anything in at present.

Q5 Are you able to provide the names of department leads responsible for Business Intelligence and Data Quality within the Trust?

A5 Tony Grayson - Head of Information Services