

Reference Number: FOI/LHCH/2015126
From: Private Individual
Date: 19 May 2015
Subject: Phone calls, SMS & remote working

Q1 How much money has been spent on traditional phone calls and SMS text messages from issued devices and in-house telephony systems? Could you answer this for the last five years? Your finance team should be able to help you with this.

A2

Year	Amount (£s) spent on in-house phone calls
	Cost '000's £
2011	33
2012	27
2013	53
2014	33
2015	33

Mobile phone calls and traditional SMS text messages

Information not held - the Trust does not routinely collate or hold this information centrally as part of its management or performance data.

To provide response would require examination of individual itemised bills for every device issued (estimate five minutes per bill for 56 devices as at January 2015) for each of the 5-years to identify calls & text message charges, and to do so would exceed the appropriate limit set out by the Act. Therefore under Section 12 of the Freedom of Information Act the Trust are exempt from disclosing this information.

Q2 How many of your team members are able to access work data / emails from home or remotely? Could you answer this for the last five years? Your IT team should easily be able to help you with this.

A2

Year	Number of employees that can access work information from home / remotely
2011	Information not held
2012	Information not held
2013	Information not held
2014	Information not held
2015	We currently have 171 employees that can access work remotely.