

Reference Number: FOI/LHCH/20158
From: Private Individual
Date: 09 January 2015
Subject: Spend on interpreters

Q1 I would like to know how much was spent on language interpreters for patients during consultation for the past three years (2012-2014), broken down by years – i.e. £2,000 in 2012, £4,000 in 2013 etc...

A1 2012/13 £32k
2013/14 £26k
2014/15 (9 months from April 14 – Dec 14) £23k

Please note these figures are the total costs for all interpreting – which includes foreign languages, signing for deaf patients etc. We do not breakdown these costs.

Q2 If available, I would like to know a breakdown of the languages being interpreted.

A2 See list below, please note that this covers the period 01 December 2012 to 31 January 2015:

Albanian
Amharic
Arabic
Bengali
Bulgarian
Cantonese
Chinese
Czech
Farsi
French
Greek
Hindi
Hungarian
Italian
Kurdish
Latvian
Lithuanian
Malay
Mandarin
Polish
Portuguese

Punjabi
Romanian
Russian
Sinhalese
Slovak
Somali
Spanish
Tamil
Thai
Tigrinya
Turkish
Urdu

Q3 If available, I would also like to know how many of these paid for translators were for missed or DNA appointments.

A3 Information not held – the Trust does not routinely collate or hold this information centrally as part of its management or performance data.

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